

DISTRICT OF MASSACHUSETTS  
CM/ECF HELP DESK RESOURCES

Telephone: 866-239-6233  
Available 8:30 - 4:00 Monday through Friday  
(voice mail messages will be returned as soon as possible)

Case specific questions: Court staff assigned to presiding Judicial Officer  
Telephone directory: <http://www.mad.uscourts.gov/utills/documents/phonelistpublic.pdf>

Email [ecfhelp@mad.uscourts.gov](mailto:ecfhelp@mad.uscourts.gov)

FAQs <http://www.mad.uscourts.gov/training/cmecf-training-faq.htm>  
From Court's home page:  
Case Information ⇒ Electronic Filing (CM/ECF) ⇒ CM/ECF FAQs

Training modules: <http://www.mad.uscourts.gov/ecf22/index.html>  
From Court's home page:  
Case Information ⇒ Electronic Filing (CM/ECF) ⇒ Online Training Modules

Procedures and Orders: <http://www.mad.uscourts.gov/caseinfo/cmecf-procedures.htm>  
From Court's home page:  
Case Information ⇒ Electronic Filing (CM/ECF) ⇒ Procedures and Orders